

QUALITY POLICY OF



Unit 5 Bodmin Rd, Coventry CV2 5DB

**Reviewed
29th April 2019**

Stadium Traffic Management Limited (“we”) aim to provide defect free products to its customers on time and within budget.

We operate a Quality Management System that has gained BS EN ISO 9001: 2008 certification, including aspects specific to the provision of event management services.

Our management is committed to:

1. Develop and improve the Quality Management System
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of customer satisfaction

The management has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
2. We communicate throughout the organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
3. Establish the Quality Policy and its objectives
4. Ensure that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
5. Ensure the availability of resources

The structure of the Quality Management System is defined in the Quality Manual.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual

We comply with all relevant statutory and regulatory requirements.

We constantly monitor our quality performance and we implement improvements when appropriate.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Copies of the Quality Policy are made available to all members of staff via the company website download portal, as well as held in our company policies folder which all members of staff can freely access. Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and

responsibilities as a means of communicating the effectiveness of the Quality Management System.



David McAtamney
Managing Director

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Date

Document Information

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V2	29/4/19	Maria Holmes-Keeling	Lorraine Baillie	Updated branding